

2-1-1 Idaho CareLine State Fiscal Year-to Date Summary by Contact Classification As of September 2010

[State Fiscal Year (SFY)=July 1, 2009 to June 30, 2010]

Call Classification	July	August	September	Total Calls
Abuse/Neglect	382	438	372	1192
Adoption	152	160	178	490
Childcare	3840	4586	4325	12751
Clearinghouse	7	9	18	34
Dentist	81	106	84	271
Disabilities (under age 3)	37	40	56	133
Disabilities (age 3 & older)	111	112	121	344
Doctor	174	178	177	529
Employment / Business	130	128	120	378
Environmental Health	41	31	32	104
Financial Service / Benefits	5812	6385	5727	17924
Foster Care	112	148	157	417
Fraud	129	163	142	434
Health Resources	520	522	535	1577
Immunizations	55	76	71	202
Medicaid (Age 19-)	1297	1549	1508	4354
Medicaid (Age 19+)	1631	1554	1579	4764
Medicaid Dentist	132	163	179	474
Medicaid Doctor	352	437	464	1253
Mental Health	184	233	214	631
Miscellaneous	833	1171	740	2744
Senior Issues (Age 60 & older)	102	113	128	343
Social Security	133	75	112	320
Substance Abuse	136	119	111	366
Tobacco	32	24	62	118
WIC	232	262	219	713
Total:	16647	18782	17431	52860

(Spanish contact information included - see Spanish contacts for detail)

Source: IDHW 2-1-1 Idaho CareLine "Get Connected Get Answers"

Note: Report displays the cumulative contacts received to date during the SFY by month, by contact classification, and total contacts to date.